



Center for Hospice Care

choices to make the most of life™

CENTER FOR HOSPICE CARE'S RESPONSE TO COVID-19

March 2020

Dear Patients and Families,

Center for Hospice Care (CHC) is committed to meet the needs of our patients and families during the current outbreak of COVID-19. We are striving to continue uninterrupted care and have put in processes in order to accomplish this.

Center for Hospice Care practices reflect the guidelines (Ref: QSO-20-16-Hospice) and actions given by Centers for Medicare & Medicaid Services (CMS) and Centers for Disease Control & Prevention (CDC) regarding potential and confirmed COVID cases and to mitigate transmission including screening, treatment, and transfer to higher level care (when appropriate). These processes apply to both Medicare and Medicaid providers. CHC is committed to the protection of patients from the spread of infectious disease, regardless of which healthcare settings they reside.

cfhcare.org
1-800-HOSPICE

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Elkhart, IN 46516
574-264-3321
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309 West Johnson Road
Suite A
La Porte, IN 46350
219-575-7930
fax: 219-476-3965

Life Transition Center
501 Comfort Place
Mishawaka, IN 46545
574-255-1064
fax: 574-255-1452

CHC will continue to focus on maintaining a person-centered approach to care, which includes communicating effectively with patients and/or their family and understanding their individual needs and goals of care. Our agency will continue to offer services such as nursing, social workers, chaplains and Certified Nursing Assistants.

Please continue to contact our Triage Department at 574-243-3126 so that we may determine if a visit is needed by any of our team members.

If Durable Medical Equipment (DME) is needed, CHC will work collaboratively with our vendor. They have assured us that dedicated medical equipment will be sent. Staff have been trained on Personal Protection Equipment and all non-dedicated, non-disposable medical equipment used for patient care will be cleaned and disinfected per CDC regulations and protocol.

Please know there is nothing more important to us than protecting the health and safety of our patients and families and our greater communities. We appreciate the privilege of caring for you and your family, and together we can create a team that provides the very best of care possible during this time.

With gratitude,

Mark M Murray
President / CEO
Center for Hospice Care