

Center for Hospice
and Palliative Care



Annual
Report
2006

To the St. Joseph, Marshall, Elkhart, Fulton, Starke, LaPorte Kosciusko and LaGrange County Communities:

Thanks to your continued support, 2006 was record setting for your local not-for-profit hospice and palliative care agency. We served 1,428 patients and their families, the most of any single calendar year in our history and 6% more than 2005. Since our humble beginnings of caring for patients back in 1980, we have now surpassed the 14,000 patient mark. Over the course of 26 years, 54% of those patients have been seen in just the last seven years alone. However, we are really not talking about numbers. We're talking about people, our patients, and keeping our promises as we address their individual needs. Today we are meeting our mission for more people than at any other time in our history. All of us should be proud of what we have accomplished together. We continue to serve more patients than any other hospice program in Indiana.

Steven Covey once said, "The key is not to prioritize what's on your schedule, but to schedule your priorities." At the Center for Hospice and Palliative Care (CHAPC) we have always understood the priority is our patients and families and their care is why we're here. The quality of that care is more important than anything. During 2006, for the first time in three years, we received our hospice license inspection from the Indiana State Department of Health. Three years is a long time and can give an organization ample opportunity to stray away from its core quality competencies. It's natural not to worry about how you look when nobody is looking. Nevertheless, following several days of investigations, patient visits in Hospice House, nursing homes, and residential home settings along with numerous clinical record reviews and further examinations, we received another "perfect score." In fact, going back as far as 1992, we have received "no deficiencies" for our hospice care services during all of the inspections over nearly 15 years.

In the area of community financial support, we were grateful to have had another wonderful year. We received 12,713 individual gifts from 9,776 separate donors. We are now in receipt of and processing an average of more than 1,000 gifts every month. Through our regular fundraising campaigns, gifts to CHAPC for 2006 totaled \$885,961. This is down from the previous year, but for a very good reason. In 2005, we received several unexpected bequest gifts, one of which was nearly a half million dollars. Of course, all donations allow us to carry on our longtime pledge that no person will ever be turned away for hospice care due to an inability to pay for that care. The charity CHAPC receives from others goes right back

into the homes of many of our patients and families. For 2006 we estimate CHAPC gave away or was not reimbursed for \$832,427 in products and services -- another record breaking year and especially remarkable when considering we gave away 7.3% more during 2006 than in 2005 and we did it with fewer donations.

During 2006, CHAPC hospice volunteers went to the ends of the earth for us. They spent 27,528 hours visiting patients and providing respite for caregivers, going into nursing homes to assist with patient care, having a regular shift in Hospice House, helping in one of our business offices, making bereavement phone calls, helping with fundraising projects, assisting with donor thank you mailings and in many other ways. They did all this while driving a record 85,434 miles to serve. Not only did they go to the ends of the earth, they went the distance around the world nearly three and a half times! Their efforts and the cost savings which we are required to report to Medicare each year totaled \$470,912 for 2006. We cannot say enough about our volunteers' dedication or thank them enough for all the hours and the miles. They continue to make a profound difference in the lives of our patients and in the ongoing capabilities of this agency.

Our goal at the Center for Hospice and Palliative Care is not to change the entire world, but to simply change the world of those hospice patients whose paths we cross. Many of you reading this did that in 2006. Many of you are doing it today. Many of you will do it tomorrow, and the next day, and the next. One day at a time. One person at a time. One moment at a time. Thank you for making these moments matter so much to so many.

Gratefully,



Mark M Murray
President / CEO



Michael J. Wargo
Volunteer Board Chairman

About Us

Our Mission

To improve the quality of living.

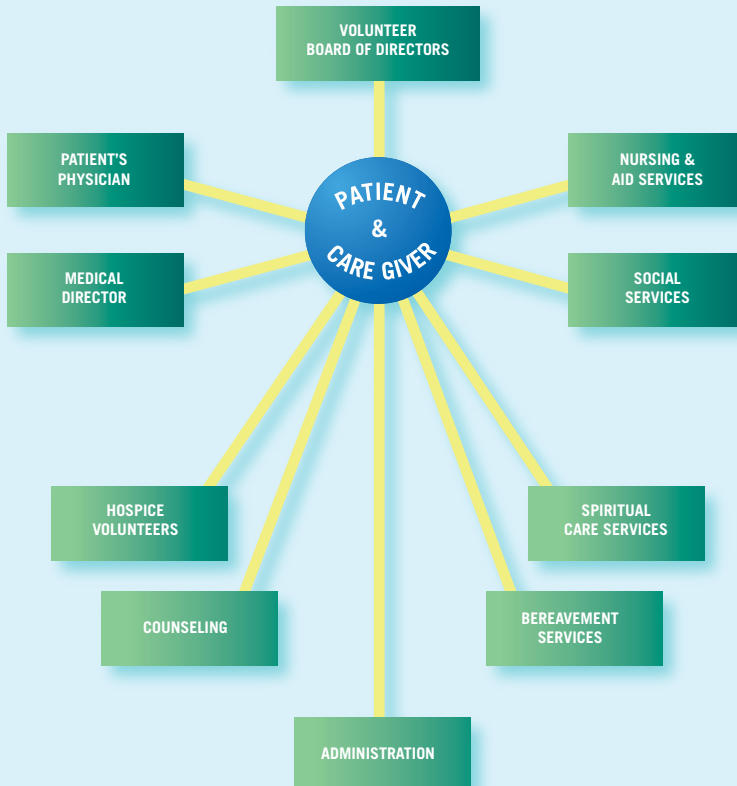
Our Values

Compassion, Dignity, Integrity, Innovation, Quality, Service, Stewardship

Our Vision

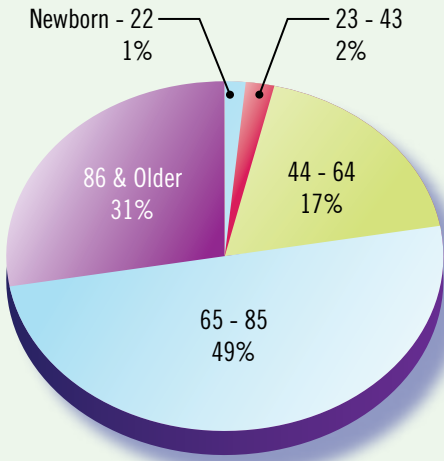
To be the premiere hospice and palliative care organization for all end-of-life issues.

Our Team

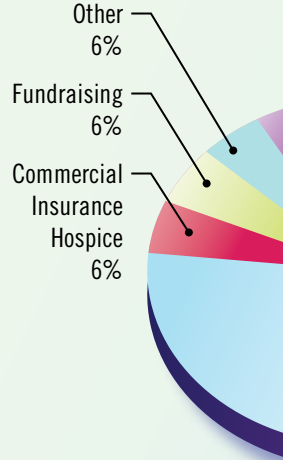


Financial Summary for 2006

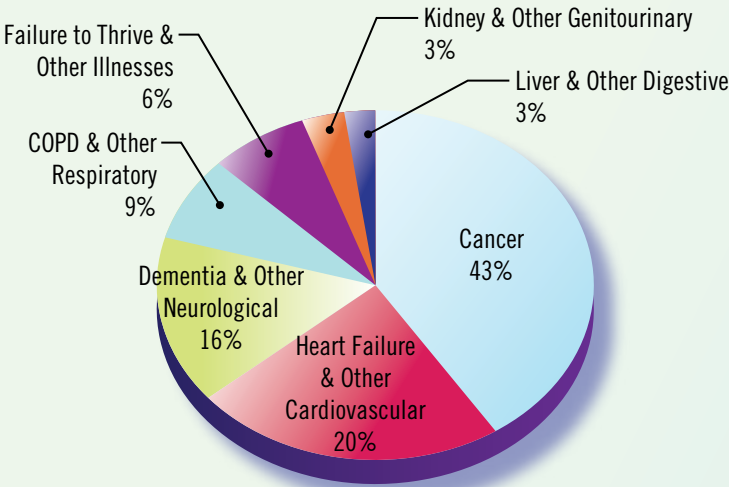
Patients by Age



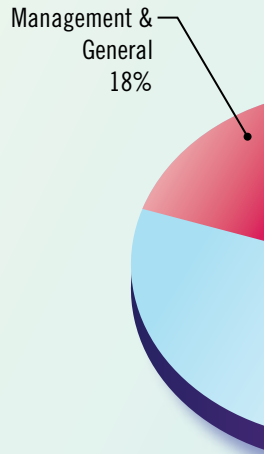
Total Revenue by Type



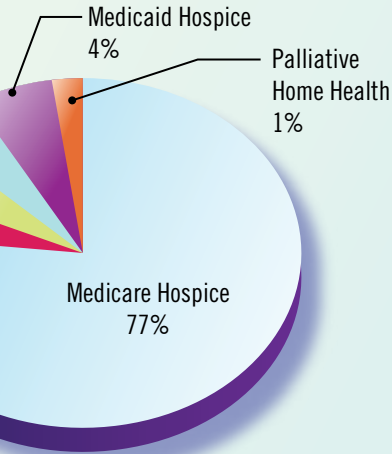
Patients by Diagnosis



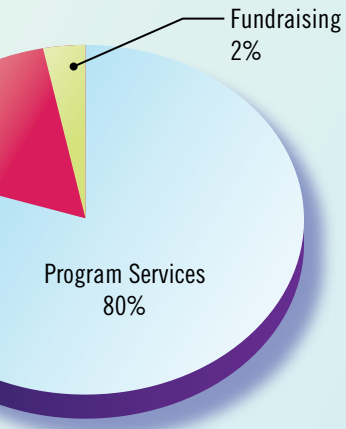
Total Expenses by Type



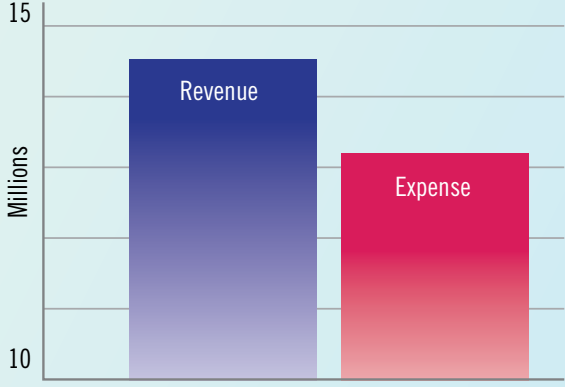
e



pe



Total Revenue vs. Total Expenses



Independent Audit

We have audited the accompanying statements of financial position of The Center for Hospice and Palliative Care, Inc. as of December 31, 2006 and 2005, and the related statements of activities, net assets, functional expenses, and cash flows for the years then ended. These financial statements are the responsibility of the Organization's management. Our responsibility is to express an opinion on these financial statements based on our audits.

We conducted our audits in accordance with auditing standards generally accepted in the United States of America. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audits provide a reasonable basis for our opinion.

In our opinion, the financial statements referred to above present fairly, in all material respects, the financial position for The Center for Hospice and Palliative Care, Inc. as of December 31, 2006 and 2005, and the changes in its net assets and its cash flows for the years then ended in conformity with accounting principles generally accepted in the United States of America.



Kruggel, Lawton & Company, LLC

Board of Directors

Chairman	Mike Wargo
Chairman-Elect	Catherine Hiler
Treasurer	Fred Thon
Secretary	Pat Cressy

Jeannelle Brady
Tom Forsey
Bettye Green
Roger Klauer, MD
Greg Lintjer
Jorge Marin
Susan Mahler
JV Peacock
Tim Sexton
Drew Wilson
Roberta Ziolkowski
Robin Zon, MD

Agency Leadership

Deborah Charleston, RN, Director of Clinical Services
David A. Haley, Vice President/COO
Karl Holderman, CFO
Thomas M. Kolakovich, MD, Assistant Medical Director
John Krueger, MD, Medical Director Emeritus
Jon Kubley, MD, Assistant Medical Director
Vonda J. Marrow, Director of Development
Mary J. Molnar, RN, Director of Nursing
Mark M Murray, President/CEO
Roberta Reynolds Spencer, Director of Support Services
David Tribble, MD, Medical Director/Chief Medical Officer
Ryan Trzaskowski, Director of Community & Provider Relations

2006 Donors who gave at least \$1000

1st Source Bank
Alex, Helen and Jack Niedbalski
Memorial Trust
Mr. and Mrs. Joseph P. Allen
American Electronic Components, Inc.
Anonymous (2)
Barnes & Thornburg LLP
Mr. and Mrs. Paul E. Becher
Mr. Richard L. Bender
Best Buy
Mr. and Mrs. Jeffery A. Bickel
Mr. William Birk
Bomarko
Ms. Charmaine Bradford
Mr. and Mrs. Brian R. Brady
Estate of Cornelius P. Browne
Burkhart Advertising, Inc.
Cafe Max, Inc.
Mrs. Elizabeth M. Carlson
Cassady, Neeser & Brasseur
The Center for Cancer Care at Goshen
Health System
Club 15
Community Foundation of
St. Joseph County
Mr. Harold W. Cox
Patricia and Don Cressy
Mrs. Margaret L. Danner
Art & Pat Decio
Dec-O-Art, Inc.
Estate of Randi R. Dennison
DePuy Orthopaedics, Inc.
The David and Carolyn Diamond
Charitable Fund
Mr. and Mrs. Ralph W. Dobson
Dodge Community Fund
Mr. and Mrs. Gary D. Downey
Elkhart General Healthcare System
Mr. and Mrs. William C. Fenech
Mr. and Mrs. David A. Fodness
Frazier Motorsports
Mr. and Mrs. J. Edward French
Gerig Surgical Associates, PC
GMI Group
Mr. and Mrs. Roger Hamburg
Barbara and Tom Hassan
Mr. and Mrs. Walter D. Hektor
Catherine and John Hiler
Robert J. Hiler Family Foundation
Mr. and Mrs. Kenneth E. Holderman
Mr. Jeff Holtzclaw
Honeywell Hometown Solutions
Hospice Pharmacia
Mrs. Eldonna F Inks
Jeannie's Tavern Inc.
Dr. and Mrs. John L. Jenkins
Mr. James A. Kazmierczak
Ken's Studio Hair
Mr. and Mrs. Curtis Kent
Mr. and Mrs. Thomas R. Kinnucan, Jr
Estate of Joan A. Kovatch
Lincoln Financial Group Foundation
Mrs. Barbara C. Lobdell
Mrs. Lyla S. Lockhart
Logistick, Inc.
Mr. and Mrs. Judd Lowenhar
Ms. Susan Mahler
Miss Vonda J. Marrow
Martin's Supermarket, Inc.
McCormick & Company, Inc.
Mr. David A. McLaughlin
Michiana Hematology-Oncology, P.C.
Mrs. Bernadette Micinski
Mr. and Mrs. Merle B. Miller
The Edward V. and Margaret A.
Minczeski Fund
The Moody's Foundation Matching
Gift Program
Estate of V. Erdean Moyer
Mr. Mark M Murray
National City Bank
Nephrology, Inc.
Mr. and Mrs. Michael A. Noble
Ms. Elizabeth Noble
Attorney and Mrs. H. Theodore Noell
North Central Indiana AIFA
Notre Dame Federal Credit Union
Pain Management Group
Mr. David A. Parker
Mrs. Mary Anna Peacock-Birdzell
Dr. and Mrs. Roger S. Pecina
Physicians Health Plan of
Northern Indiana, Inc.
Mr. and Mrs. Patrick Pinnick
Mrs. Delphine M. Plencner
Dr. and Mrs. Irwin Press
Radiology Inc. Foundation
Mr. George A. Resnik, Sr
Mr. and Mrs. Donald L. Rohan
Kelly L. or Karen K. Rose Foundation
Mr. and Mrs. Irving M. Rosenberg
Sacred Heart Parish Crypt
The Foundation for Saint Joseph
Regional Medical Center
Saint Mary's College
Sears
Mr. Lawrence J. Sehy
Dr. and Mrs. William D. Shephard
Katie and Bill Shields
Mr. E. Berry Smith
South Bend Medical Foundation
South Bend Sodbusters Inc.
Roberta and Tom Spencer
Mrs. Victoria S. Stender
Mr. Alonzo H. Stivers
Mr. Gregory Suderman
Mr. Mark D. Taliento
Dudley A. Thompson, CLU, ChFC
Thrivent Financial For Lutherans
United Way of Elkhart County, Inc.
United Way of Marshall Co., Inc.
Estate of Richard B. VanDerKarr
Vanguard Charitable
Endowment Program
Estate of George W. Viger
Ms. Georgina H. Voll
Mr. Joseph A. Walsh
Ms. Sherri Warberg
Ms. Barbara K. Warner
Mrs. Jane J. Warner
Estate of Richard R. Warner
Waterford at Edison Lakes
Mr. and Mrs. Dennis Wedsworth
Darwin and Dorothy
Wiekamp Foundation
Barb and Pat Wolf
X-Ray Consultants, Inc.
Ms. Mary Yoder
Mr. Robert D. Zimmerman
Ziolkowski Construction, Inc.

Center for Hospice
and Palliative Care



The Center for Hospice and Palliative Care serves
Elkhart, Fulton, Kosciusko, LaGrange, La Porte, Marshall,
St. Joseph and Starke Counties in Northern Indiana.

For more information, call or visit us online

The Center for Hospice and Palliative Care Inc.

111 Sunnybrook Court • South Bend, IN 46637
(574) 243-3100 • (800) 413-9083 • Fax: (574) 243-3134

112 South Center Street, Suite C • Plymouth, IN 46563
(574) 935-4511 • (800) 774-2784 • Fax: (574) 935-4589

2901 East Bristol Street, Suite C • Elkhart, IN 46514
(574) 264-3321 • (866) 264-3321 • Fax: (574) 264-5892

Life Transition Center

215 Red Coach Drive • Mishawaka, Indiana 46545
(574) 255-1064 • Fax: (574) 255-1452

www.centerforhospice.org