



The *After Images* Art Studio is part of the Life Transition Center located at the CHC Mishawaka Campus.

2 Organizations
1 Mission
Improving the Quality of Living



Annual Report 2015

To the St. Joseph, Marshall, Elkhart, Fulton, Starke, LaPorte, Kosciusko and LaGrange County Communities:

From a patient care standpoint 2015 was the second consecutive year Center for Hospice Care (CHC) served over 2,000 patients in a single calendar year. Our average daily census for the year hit its highest in history as we cared for 399 patients every single day.

CHC continued to win awards as Holy Cross College presented us with the "Service Award" at their first biennial gala, "Through the Eyes of Faith" to benefit the College's Global Perspectives program. Proceeds from the event provide grants for students who wish to travel internationally for a global immersion experience.

Quality of care was evidenced by the Indiana State Department of Health as they performed a Home Health licensure and Medicare Home Health recertification survey, the first one in just over three years. After three days of investigations they reached a finding of "No Deficiencies." This would be CHC's second consecutive "perfect survey" for our home health license. Because of 2014's "Perfect" hospice licensure and Medicare Hospice recertification survey, CHC has not had a deficiency in either home health or hospice since 2008.

As a growing education destination, CHC reached an agreement to be a training site for the Hospice and Palliative Medicine Fellowship program at the Indiana University School of Medicine (IUSM). We now have agreements for physician Fellowship training in the specialty of hospice and palliative medicine with IUSM and Mayo Clinic.

Nearly 100 people participated in the first CHC Veterans Appreciation Luncheon held at the Mishawaka Campus. CHC veteran volunteers, surviving spouses of veterans

who have participated in our bereavement programming and CHC veteran staff members were invited and seating was limited. As one of the elite "Level Four" We Honor Veterans national partners through the National Hospice and Palliative Care Association and the Veterans Administration, a pinning ceremony was held for all veterans present.

CHC's story on patient pilot, Terry Meland, a 71-year-old former mortgage banker who had a love of flying airplanes, was featured in the "Moments of Life: Made Possible By Hospice" national multi-media campaign. This story made local news headlines and is the first "Moments" story from Indiana to be featured in the national campaign, a project of the National Hospice and Palliative Care Organization (NHPCO). See Terry's story at www.moments.nhpc.org.

Through Global Partners in Care – an affiliate of NHPCO – CHC was partnered with the Palliative Care Association of Uganda (PCAU) in 2008. PCAU presented the 6th Biennial National Palliative Care Conference in August in Kampala, Uganda with the theme "Palliative Care; Who Cares?" The conference brought together 400 local and international participants from 20 nations to share practical experiences in palliative care services, provision and lessons learned. Two CHC staff submitted proposals to the conference scientific committee to be presenters and were accepted. Additionally, the CHC CEO and Hospice Foundation COO were conference Session Chairs. The conference also served as the host venue for the world premiere of the new Hospice Foundation produced documentary film

Road to Hope, which explores the unique challenges of orphaned children after caring for their dying parents in poverty-stricken areas of Sub-Saharan Africa.

Our Hospice Foundation received 10,505 total gifts (down 11% from 2014) from 6,407 unique donors in 2015 (down 8% from 2014). However, those who did give donated more than ever before. Total cash gifts received in 2015 totaled a record \$1,757,043 (up 6% from 2014.) And once again the dollar value of CHC's charity care, adjustments and write-offs outpaced the fundraising amount. Unreimbursed services were up 33% from 2014 and totaled \$2,146,567.

Our many thanks to all of our volunteers, donors and other supporters of CHC for helping us meet our mission during 2015. We are proud of what we have achieved together and look forward to a productive 2016.

Gratefully,



Mark M Murray
President / CEO
Center for Hospice Care/Hospice Foundation



Amy Kuhar Mauro
Volunteer Board Chair
Center for Hospice Care



Corey Cressy
Volunteer Board Chair
Hospice Foundation

About Us

Our Mission

To improve the quality of living

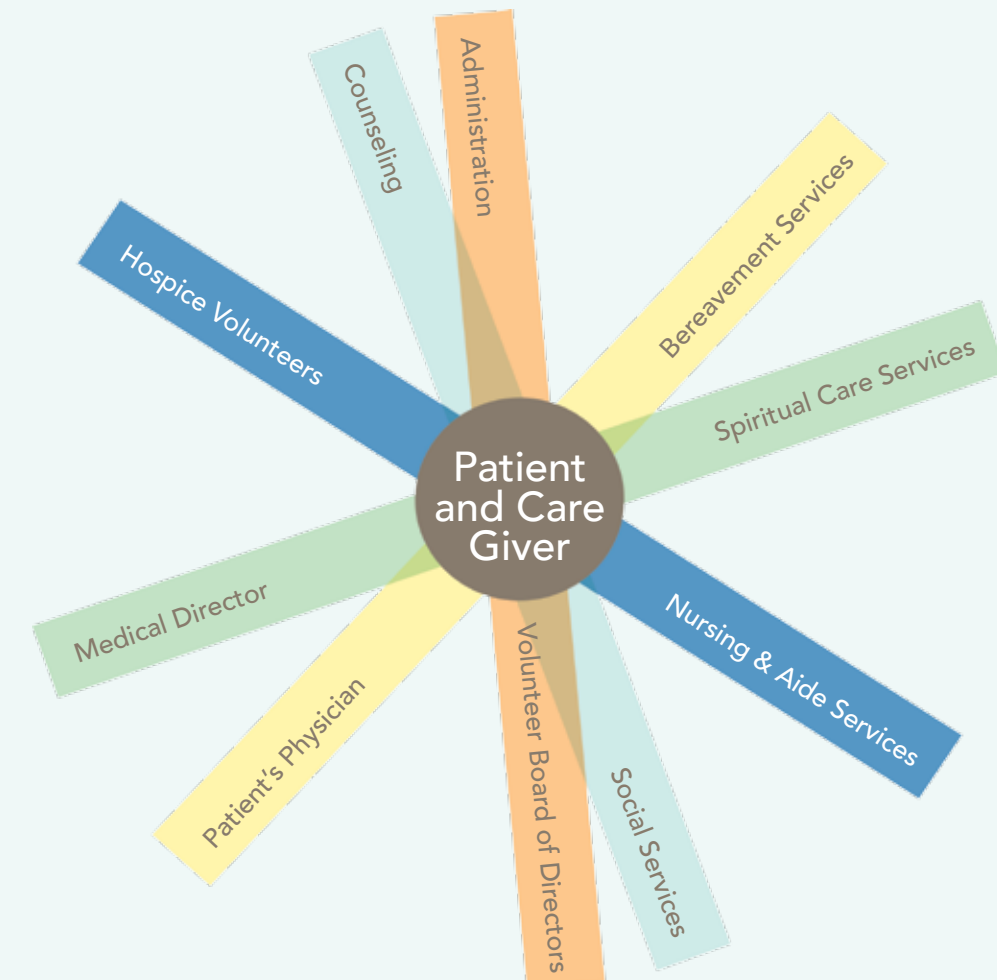
Our Core Values

Compassion, Dignity, Innovation, Integrity, Quality, Service, Stewardship

Our Vision

To be the premiere hospice and palliative care organization for all end-of-life issues

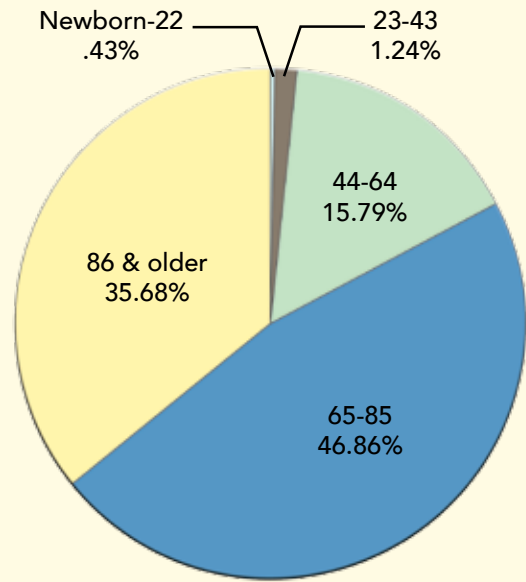
Our Team



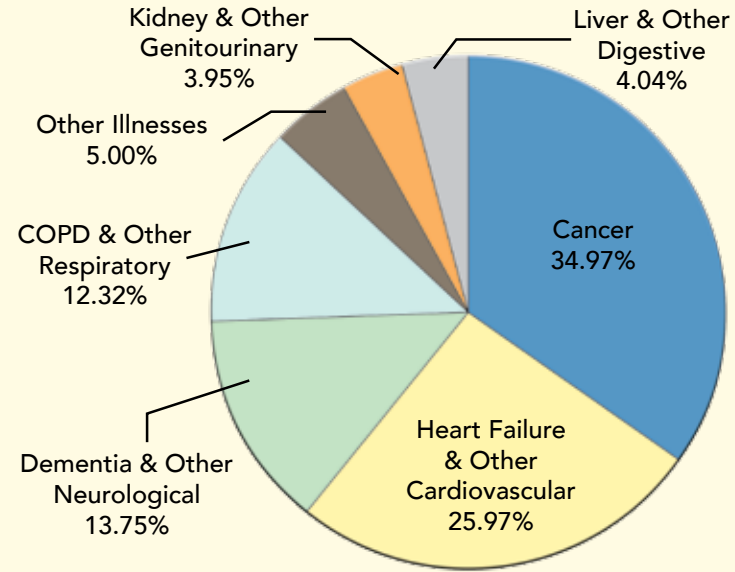
Financial Summary for 2015

Center for Hospice Care and Hospice Foundation Combined

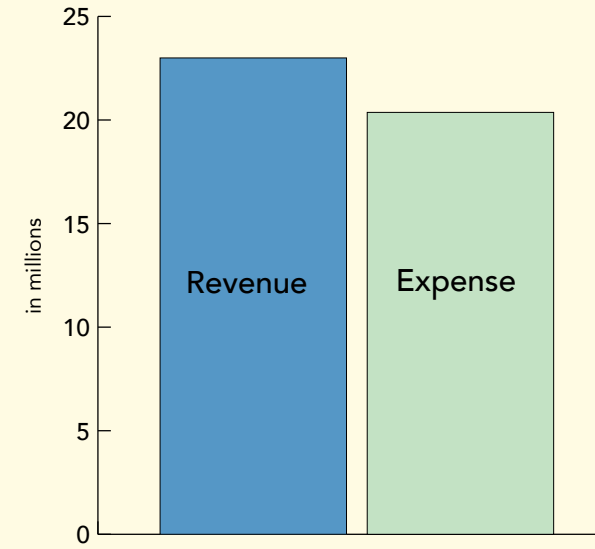
Patients by Age



Patients by Diagnosis

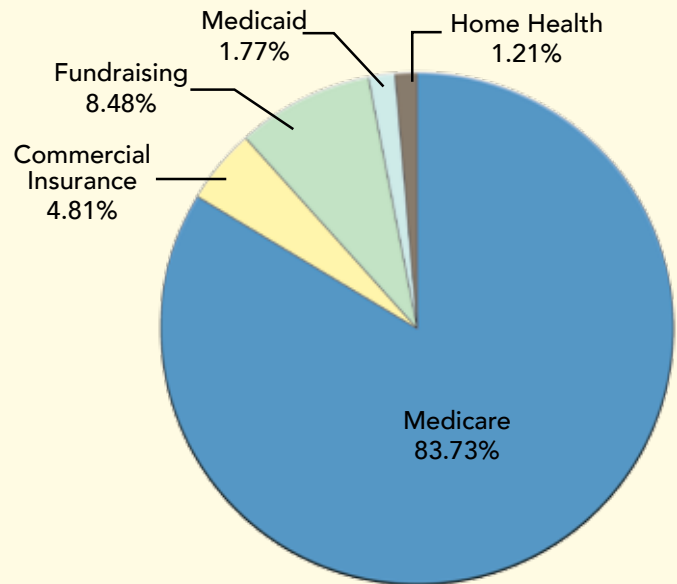


Total Revenue vs. Total Expenses

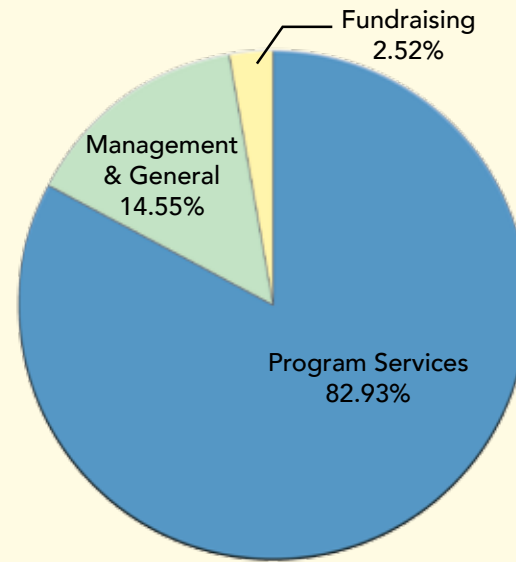


The graph to the left represents the combined revenue and expenses for both Center for Hospice Care and Hospice Foundation. It includes investment losses during 2015. It should be noted that the combined 2015 operational revenue outpaced operational expenses and the combined entities showed a positive net gain from operations alone.

Total Revenue by Type



Total Expenses by Type



Results of 2015's Independent Audit

CHC and the Hospice Foundation engaged David Culp & Co. LLP to perform the 2015 annual audit for the purpose of forming an opinion on the consolidated financial statements taken as a whole. The 2015 Independent Auditor's Report states, "In our opinion, the consolidated financial statements referred to above present fairly, in all material respects, the financial position of Center for Hospice Care and Hospice Foundation as of December 31, 2015..."

DAVID CULP & CO. LLP

Certified Public Accountants



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*Serving Elkhart, Fulton, Kosciusko, LaGrange, LaPorte, Marshall, St. Joseph
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